

Consumer Loans

To apply for a consumer loan:

Call us

(602) 335 - 5003

Hours

Monday through Friday: 8 am to 7 pm

Saturday: 9 am to 5 pm

For questions on an existing consumer loan:

Call us

(602) 433-7000 or (800) 456-9171

Hours

Monday through Friday: 8 am to 7 pm

Saturday: 8 am to 5 pm

Write to us

General questions and inquiries

PO Box 2945

Phoenix, AZ 85062

To mail a payment:

Regular

PO Box 2942

Phoenix, AZ 85062

Overnight

Desert Financial Credit Union

Attn: Consumer Loan Servicing

148 N. 48th St.

Phoenix, AZ 85034

Mortgages

To apply for a mortgage:

Call us

(602) 433-HOME (4663)

Hours

Monday through Friday: 8 am to 7 pm

Saturday: 9 am to 5 pm

For questions on an existing mortgage:

Call us

(602) 433-7097

Mortgages

Hours

Monday through Friday: 8 am to 6 pm

Write to us

General questions and inquiries

PO Box 29232
Phoenix, AZ 85038

*Notices or Error, Requests for Information and Qualified
Written Requests (QWR, as defined in RESPA)*

Desert Financial Credit Union
Attn: Notice of Error & Request for Information
PO Box 29232
Phoenix, AZ 85038

If you would like counseling or assistance, you can contact the following:

U.S. Department of Housing and Urban Development (HUD)
(800) 569-4287

<http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm>

To mail a payment:

Regular

PO Box 2942
Phoenix, AZ 85062

Overnight

Desert Financial Mortgage Servicing
1262 N. Stapley Dr.
Mesa, AZ 85203

Home Equity Loans

To apply for a home equity loan:

Call us

(602) 335 – 5003

Hours

Monday through Friday: 8 am to 7 pm
Saturday: 9 am to 5 pm

For questions on an existing home equity loan:

Call us

(602) 433-7000 or (800) 456-9171

Hours

Monday through Friday: 8 am to 7 pm
Saturday: 8 am to 5 pm

Write to us

General questions and inquiries

Notices or Error, Requests for Information and Qualified

Home Equity Loans

PO Box 2943
Phoenix, AZ 85062

Written Requests (QWR, as defined in RESPA)
Desert Finanacial Credit Union
Attn: Notice of Error & Request for Information
PO Box 2943
Phoenix, AZ 85062

To mail a payment:

Regular
PO Box 2942
Phoenix, AZ 85062

Overnight
Desert Finanacial Credit Union
Attn: Consumer Loan Servicing 148
N. 48th St.
Phoenix, AZ 85034